

HTI COMMERCIAL ASSIST

ROADSIDE & ACCIDENT ASSIST

Roadside Assistance:

Members have access to the following services in the event of a roadside emergency (limited to R650 per incident and R1 300 annually):

- Flat battery – jump start only (replacement of battery for the member's account)
- Flat tyre (help with change of tyre)
- Keys locked in vehicle (unlocking only)
- Fuel assistance (limited to five liters per incident)
- Transmission of urgent messages
- Locksmith in the event keys (vehicle and home) are locked in a vehicle (limited to R800 per incident and R1 600 annually).

Tow-in:

Tow-in service to the nearest approved dealership (if under warranty), repair centre or panel beater in the event of:

- Mechanical breakdown – covered up to R1 300
- Electrical breakdown – covered up to R1 300
- Accident damage – cost covered to the nearest approved panel beater up to a limit of R3 750

Courtesy Transport:

Where the vehicle needs to be towed to a repairer, we will arrange for the occupants of the vehicle (up to a maximum of two persons) to be transported to a nominated destination where the breakdown has occurred within a 40 km radius of your normal place of residence.

Hotel Accommodation:

For breakdowns more than 100km from home resulting in an overnight delay we will:

- Pay up to R500 for overnight accommodation (maximum of four people) **OR**

Car Rental:

- Pay up to R500 for car rental (subject to availability and your qualifying for a rental vehicle in terms of the car rental company's general terms and conditions) should you choose to continue with your journey immediately. The rental car must be surrendered on arrival at your destination.

Vehicle Repatriation:

In the event of your vehicle being left for repairs more than 100km from home, we will:

- Pay up to R500 for 24-hour, Group-B car rental (subject to availability and your qualifying for a rental vehicle in terms of the rental company's general terms and conditions) **OR**
- Pay up to R500 for a flight ticket to collect the vehicle after repairs **Alternatively**
- Should the vehicle have been towed to a dealership closer to your place of residence, we will supplement the additional tow costs up to R500 (on condition that the car rental or flight ticket options above were not utilised)

Overall limit of R5 000 per policy, per annum

***Please note:** *This cover excludes all vehicles over 3 500kg. You will not be entitled to service where the vehicle is not in a roadworthy condition. Any costs incurred through arrangements made by yourself without prior authorisation shall not be reimbursed. Assistance is only available in South Africa, Lesotho and Eswatini.*