

HTI COMMERCIAL ASSIST

ROADSIDE & ACCIDENT ASSIST

Members have access to the following services in the event of a roadside emergency (limited up to R750 per incident):

- Flat battery - jump start only
(replacement of battery for the member's account)
- Flat tyre (help with change of tyre)
- Keys locked in vehicle (unlocking only)
- Fuel assistance (limited to five liters per incident)
- Minor roadside-running repairs (electrical, coil, immobiliser etc.)
- Transmission of urgent messages

Tow-in service to the nearest approved dealership (if under warranty), repair centre or panel beater in the event of:

- Mechanical breakdown – covered up to R750
- Electrical breakdown – covered up to R750
- Accident damage – cost covered to the nearest approved panel beater up to a limit of R2 250
- Where the vehicle needs to be towed to a repairer, we will arrange for the occupants of the vehicle (up to a maximum of three persons) to be transported to a nominated destination where the breakdown has occurred within a 40 km radius of your normal place of residence.

For breakdowns more than 100km from home resulting in an overnight delay (on condition that the towing is arranged via the assistance call centre) we will:

- Pay up to R500 for overnight accommodation for you and three passengers **OR**
- Pay up to R500 for car rental (subject to availability and your qualifying for a rental vehicle in terms of the car rental company's general terms and conditions) should you choose to continue with your journey immediately. The rental car must be surrendered on arrival at your destination.

In the event of your vehicle being left for repairs more than 100km from home (on condition that the towing is arranged via the assistance call centre), we will:

- Pay up to R500 for 24-hour, Group-B car rental (subject to availability and your qualifying for a rental vehicle in terms of the rental company's general terms and conditions) **OR**
- Pay up to R500 for a flight ticket to collect the vehicle after repairs

Alternatively

- Should the vehicle have been towed to a dealership closer to your place of residence, we will supplement the additional tow costs up to R500 (on condition that the car rental or flight ticket options above were not utilised)

Overall limit of R5 000 per policy, per annum

***Please note:** This cover excludes all vehicles over 3 500kg. You will not be entitled to service where the vehicle is not in a roadworthy condition. Any costs incurred through arrangements made by yourself without prior authorisation shall not be reimbursed. Assistance is only available in South Africa, Lesotho and Swaziland.